

Egerton Rothesay School Data Protection Policy

About this Policy

This policy sets out the obligations of Egerton Rothesay School regarding data protection and the rights of staff, pupils and parents under safeguards specified in relevant data protection legislation, including the Data Protection Act (2018), the UK General Data Protection Regulation (GDPR) and the Data Use and Access Act 2025 (DUAA).

Egerton Rothesay School processes personal information relating to pupils, staff, parents and visitors and is, therefore, a Data Controller.

The school is registered as a Data Controller with the Information Commissioner's Office and renews this registration annually. The school's registration number is Z4609205

During the course of its activities the school will process personal data (which may be held on paper, electronically or otherwise) about the school's staff (including temporary and agency staff), volunteers, pupils, their parents, guardians or carers, and other individuals (including suppliers and directors/governors).

The purpose of this policy is to make individuals (referred to as 'data subjects' under data protection law) aware of how the school will handle personal data of pupils, parents, guardians, staff and other individuals.

The school is committed to the protection of all personal data and special category personal data for which we are the data controller.

Roles and Responsibilities

Egerton Rothesay School Ltd has overall responsibility for policies and procedures relating to data protection and for ensuring compliance with the GDPR. The Board of Directors for Egerton Rothesay School Ltd have delegated responsibility for overseeing and monitoring the school's data protection procedures and to ensure their compliance with the GDPR to the school's Data Protection Officer (DPO).

The Data Protection Officer, working with the Leadership Group and Board of Directors, will be responsible for overseeing the implementation of this policy and for monitoring compliance with this policy, the school's other data protection related policies and with the GDPR and other applicable data protection legislation

The school's Data Protection Officer is Mrs Sarah Vest. Mrs Vest can be contacted by email at dpo@eger-roth.co.uk

All staff receive training in data protection and the General Data Protection Regulation and are responsible for ensuring that they collect, store and use any personal data in accordance with this policy.

Definitions

The table below provides definitions of terms used in this policy

Term	Definition
Personal Data	Data from which a person can be identified, including data that, when combined with other readily available information, leads to a person being identified
Special categories of personal data (formerly sensitive data)	Data such as <ul style="list-style-type: none">• Racial or ethnic origin• Political opinions• Religious beliefs, or beliefs of a similar nature• Where a person is a member of a trade union• Physical and mental health• Sexual orientation• Biometric or genetic data Data relating to criminal offences is also afforded similar special protection
Processing	Processing covers a wide range of operations performed on personal data by manual or automated means. It includes the collection, recording, organisation, storage, adaptation/alteration, retrieval, consultation, use, disclosure, making available, restriction, erasure or destruction of personal data.
Data subject	The person whose personal data is held or processed
Data Controller	A person or organisation that determines the purpose for which, and the manner in which, personal data is processed
Processor	A person or organisation that processes personal data on behalf of a Controller

The Data Protection Principles

Egerton Rothesay School will comply with the principles set out in the GDPR and the DUA, which require that personal data must be:

- Processed lawfully, fairly and in a transparent manner
- Collected for specified, explicit and legitimate purposes and not further processed in a manner that is incompatible with those purposes. Further processing for archiving or statistical purposes shall not be considered to be incompatible with the initial purposes

- Adequate, relevant and limited to what is necessary in relation to the purpose for which it is maintained
- Accurate and, where necessary, kept up to date. Every reasonable step will be taken to ensure that personal data that is inaccurate, having regard to the purposes for which it is processed, is erased or rectified without delay
- Kept in a form which permits identification of data subjects for no longer than is necessary for the purposes for which the personal data is processed
- Processed in a manner that ensures appropriate security of the personal data

Fair, Lawful and Transparent Data Processing: The school will only process personal data where it is based on one or more of the conditions specified in the GDPR and/or the DUA. The conditions the school most commonly relies on to process personal data are as follows:

Conditions for processing data	
Personal Data	<ul style="list-style-type: none"> • The data subject has given consent to the processing for one or more specific purposes • Processing is necessary for entering or performing a contract with the data subject • Processing is necessary for compliance with a legal obligation to which the data controller is subject • Processing is necessary in order for the data controller to perform a task carried out in the public interest or in the exercise of official authority vested in the data controller • Processing is necessary for the purposes of legitimate interests pursued by the data controller or by a third party, except where such interests are overridden by the fundamental rights and freedoms of the data subject which require protection of personal data, in particular where the subject is a child
Special Category Data	<ul style="list-style-type: none"> • The data subject has given explicit consent to the processing for one or more specific purposes • Processing is necessary for the purposes of carrying out the obligations and exercising specific rights of the data controller or of the data subject in the field of employment, social security and social protection law • Processing is necessary to protect the vital interests of the data subject or of another natural person, where the data subject is physically or legally incapable of giving consent • Processing relates to personal data which is clearly made public by the data subject • Processing is necessary for reasons of substantial public interest • Processing is necessary for the establishment, exercise or defence of legal claims • Processing is necessary for the purposes of preventative or occupational medicine, for assessment of the working capacity of an employee, for medical diagnosis, for provision of health or social care or treatment.

The full list of conditions is set out in Articles 6 and 9 of the GDPR and the school may in some circumstances rely on other conditions set out in the GDPR or Data Protection Act 2018 to justify the processing of personal data or special category personal data. Further information about the lawful conditions for processing can also be found on the website of the Information Commissioner's Office

How and why the school processes personal data: The school routinely processes personal data about individuals, including current, past and prospective pupils, their parents and employees. This data includes the following:

- Contact details including addresses, telephone numbers and email addresses
- Financial information including bank details e.g. in respect of fee payment by parents and payroll details for staff
- Past, present and prospective pupils' educational records, including information about special educational needs
- Where appropriate, information about the physical and/or mental health of individuals
- Information and references provided by the school or received from other educational settings, organisations or professionals about pupils or staff
- Images of pupils and other individuals engaging in school activities and images captured by the school's CCTV cameras, in accordance with the school's CCTV policy and the school's policy on taking and using images of children

The school may process special category personal data relating to pupils and prospective pupils, including as appropriate:

- Information about a pupil's physical or mental health or condition (including but not limited to allergies and regular medications) in order to discharge the school's duty of care, provide non-emergency and emergency medical assistance and for special educational needs provision
- Information relating to provision for pupils with an Education, Health and Care Plan/Statement of Special Educational Needs
- The pupil's racial or ethnic origin or religious or similar information in order to monitor compliance with equal opportunities legislation or to ensure that religious or similar beliefs are respected
- In order to comply with other legal requirements and obligations to third parties

It is unlikely that school will process special category personal data relating to parents, guardians, carers and other individuals. However, where this may be necessary, it may include as appropriate:

- Information about racial or ethnic origin or religious or similar information in order to monitor compliance with equal opportunities legislation
- Relevant medical information needed for health and safety purposes
- In order to comply with other legal requirements and obligations to third parties

The school uses personal data about individuals for a number of purposes, including as follows:

- To support pupil learning
- To safeguard children and young people

- To provide appropriate pastoral care and support
- To monitor and report on pupil progress
- To enter pupils for external examinations/qualifications and to apply for Exam Access Arrangements
- To support the selection of pupils as part of the admissions process
- To support decisions about what to do after leaving school
- To provide information to other educational settings attended after leaving ERS
- To support or improve educational provision
- For staff recruitment including statutory safeguarding checks
- In relation to the payment of school fees
- To comply with the law regarding data sharing
- Where otherwise reasonably necessary for the school's purposes, including to obtain appropriate professional advice and insurance for the school

Processing for specified, explicit and legitimate purposes: The school will only process personal data for the specific, explicit and legitimate purpose or purposes notified to data subjects. Personal data will not be further processed in any manner incompatible with that purpose unless the data subject has been informed of the new purpose and have given their consent where necessary.

Adequate, relevant and limited to what is necessary: Personal data will only be processed to the extent that it is relevant and necessary for the specific purposes of which the data subject has been notified.

Staff will only process data when their role requires it and will not process personal data for any reason unrelated to their role.

Accurate and, when necessary, kept up to date: Personal data held by the school will be kept accurate and, when necessary, up to date. Data that is inaccurate or out of date will be corrected or deleted without delay. Data subjects should notify the school if any personal detail changes or if the data subject becomes aware of any inaccuracies in the personal data held about him/her.

Data Retention: The school will not keep personal data for longer than is necessary for the purpose for which it is held, unless required by law to retain the information for a specified period of time.

Staff will take all reasonable steps to destroy or delete personal data that they hold when it is no longer required in accordance with the school's Data Retention Policy

Data Security: The school will ensure that appropriate measures are taken against unlawful or unauthorised processing of personal data, and against the accidental loss of, or damage to, personal data. Appropriate measures include:

- Appropriate levels of authority given to staff members where access to personal information is required
- Personal information processed only for authorised purposes
- Individuals who are not school staff may only access personal data with specific authority or consent

- The CPOMS system is used to record pastoral issues and potential safeguarding incidents
- Personal data is stored on in-house servers, maintained by the school IT team and remotely backed up offsite
- Computers and laptops are not left unattended without locking screens via password controls to prevent unauthorised access
- Personal data may only be accessed remotely on a secure device and for an authorised purpose.
- Personal data may only be taken off site for an authorised purpose on a password protected laptop or encrypted memory stick
- Personal data held on paper may only be used offsite for a specific, identified purpose, with the permission of the Headteacher or a member of the school leadership team
- Personal data held on paper is stored in lockable cabinets, drawers and cupboards
- All devices used for ERS business must be secure and password protected

Sharing information with third parties

The school has in place policies and procedures to maintain the security of all personal data from the point of collection to the point of destruction. The school will only transfer personal data to a third party where the third party agrees to comply with those policies and procedures.

Where the school uses a third party processor to process personal data on its behalf, it will have in place a written agreement with each processor which meets the requirements of Article 28 of the GDPR.

The school routinely shares information with:

- Schools/settings the pupil attends after leaving ERS
- The local authority of pupils who have an Education, Health and Care Plan (EHCP)
- The Department for Education (DfE)
- The National Health Service (NHS)
- Awarding Bodies (for qualifications/examinations)
- Joint Council for Qualifications
- Independent Schools Inspectorate (ISI), Independent Schools Association (ISA)

The school does not share information about pupils with anyone without consent unless the law and our policies allow us to do so.

The school will share information when necessary with multiple agencies involved in forming a team around the child/young person. These agencies will be data controllers and are subject to the same obligations under data protection law as the school.

The school is required by law to provide information about our pupils to the DfE as part of statutory data collections, such as the school census; some of which information is then stored in the National Pupil Database (NPD).

The school will share pupil information with the ISI and ISA in respect of school inspection and/or registration.

Subject Access Rights

Data subjects have the following rights:

Keeping data subjects informed

- This policy and accompanying privacy notices set out information about how the school processes personal data about pupils, parents and others. It will be reviewed annually to ensure transparency about processing of personal data

Data Subject Access

- Data subjects may make subject access requests (SARs) at any time to find out more about the personal data which the school holds about them, how it is processing that data and why
- Under data protection laws, pupils over 12 years of age have a right to request access to the information the school holds about them. If the pupil is unable to understand their rights and the implications of a subject access request, or has given their consent, their parent may make a subject access request
- Subject access requests must be submitted in writing, either by letter or email, to the school's Data Protection Officer (DPO), Mrs Sarah Vest dpo@eger-roth.co.uk
- Requests should include the data subject's name, contact details and details about information being requested

The school will not reveal the following information in response to subject access requests

- Information that might cause serious harm to the physical or mental health of the pupil or another individual
- Information that would reveal that the child is at risk of abuse, where disclosure of that information would not be in the child's best interests
- Information contained in adoption and parental order records

Rectification of personal data

- Data subjects have the right to request the school to rectify any inaccuracies in personal data processed by the school

Erasure of personal data

- If the school has no compelling reason to process data about an individual, they have the right to have the data erased and processed no further. This is not an absolute right and the school will consider requests on a case by case basis

Restriction of personal data processing

- Processing of personal data can be restricted whilst the school considers if any personal data is inaccurate or if an objection has been raised about the data that is being processed

Data portability

- Where a data subject has given their consent for personal data to be processed using automated means, they have the right to receive a copy of that personal data in order to use it for other purposes (namely to transmit to a third party)

- Where technically feasible, if requested by the data subject, personal data will be sent directly to the required third party

Objection to data processing

- Data subjects have the right to object to the processing of personal data for the performance of a task in the public interest or based on legitimate interests
- The school will consider any objection but may be able to demonstrate legitimate grounds for continuing to process the personal data concerned

Automated decision making and profiling

- The school will inform data subjects of any automated decision making processes it uses. Data subjects are entitled to request that automated decisions involving them are reviewed by human intervention

Data Breach Notification

All personal data breaches must be reported to the Data Protection Officer.

If a personal data breach occurs that is likely to result in a risk to the rights and freedoms of data subjects (e.g. financial loss, breach of confidentiality, discrimination, reputational damage, or other significant social or economic damage) the Data Protection Officer must ensure that the Information Commissioner's Office is informed of the breach without delay. In the event that a personal data breach is likely to result in a high risk to the rights and freedoms of data subjects, the Data Protection Officer must ensure that all affected data subjects are informed of the breach directly and without delay.

In accordance with Section 103 of the Data Use and Access Act 2025, all data controllers are required to facilitate the making of data protection related complaints by providing a complaint form to data subjects. The complaint form is attached to this policy.

If you have a concern about the way Egerton Rothesay School is collecting or using your personal data, you can raise your concern with the Information Commissioner's Office (ICO). The ICO can be contacted from Monday to Friday (9am – 5pm) on 0303 123 1113.

Policy approved by: Jon Reynolds (on behalf of Governing Body)
Date: October 2025
Next Review (latest): October 2026



Data Protection Complaints Form

Background: In accordance with [Section 103](#) of the [Data \(Use and Access\) Act 2025](#), all data controllers are required to facilitate the making of data protection related complaints by providing a complaint form to data subjects which can be completed electronically and by other means.

If you consider that there has been an infringement of the UK GDPR or you have any concerns regarding how your personal data is being processed by Egerton Rothesay School please complete this form. We will acknowledge receipt of your complaint within 30 calendar days from the date of receipt, and will investigate and respond without undue delay, in line with the requirements of the Act.

Section 1: Complainant Details

Full name:

Email address:

Phone number:

Relationship to School: (e.g. staff, student, parent, professional, visitor, governor / trustee, Director)
.....

Data subject to which the complaint relates (e.g. my child / me)

Section 2: Nature of Complaint

Data of Incident (if applicable):

Service area involved (if known):

Type of Data Processing Concern (*tick all that apply*):

Unlawful data sharing

Inaccurate data held

Suspected data breach (including suspected loss of / inappropriate access to personal data)

Failure to respond to a Data Subject Rights request

Excessive data collection

Other (please specify):

.....

Details of complaint (please describe the issue clearly, including any relevant dates,

communications or individuals involved):

Section 3: Supporting evidence

I have attached relevant documents / emails / screenshots

There are no relevant documents / evidence to attach

Section 4: Desired Outcome

What resolution are you seeking? (e.g. *correction of data, explanation, apology, assurance of future compliance*)

.....
.....
.....
.....

Section 5: Identification and Supporting Documents:

Please provide two supporting documents to confirm your identity (such as photocopies of passport / driving licence and recent utility bill)

If you are requesting information on behalf of someone else, please provide a supporting document to confirm your entitlement to their personal data (for example birth certificate or other proof of parental responsibility or, for solicitors, specific written consent from the data subject or their carer).

Please be informed that, in circumstances where the data subject is considered to have capacity, we may seek their consent / opinion prior to processing your complaint.

Section 6: Declaration

I confirm that the information provided in this form is accurate to the best of my knowledge and that where I act on behalf of another individual, I have entitlement to do so.

Signature:

Date:

For internal use only:

Date received:

Reference number:

Action taken:

Date of acknowledgement:

Relevant ID / Proof of representation received?.....

Date of final response to complainant:

Complaint upheld?